

Order

Ribbons and hairs

There are three different widths of ribbons.

Amount of hairs needed

- 3 mm ribbon – 40 hairs
- 6 mm ribbon – 80 hairs
- 9 mm ribbon – 120 hairs

Required minimum length of hairs

- bracelets – 70cm/28”
- necklaces – 80cm/32”
- pendant Minea – 20cm/8”
- rings, brooches/plastrons – 50cm/20”
- brooche Cassandra – 80cm/32”
- earrings – 50cm/20”
- tiebars and cufflinks – 50cm/20”

Hairs shorter than required cannot be used. In general, the longer hairs are the easier to make a ribbon.

There is no need to send more or shorter hairs than required, please count at least a little bit.

The ribbon can be made of hairs of several horses, too. Please turn hairs into a loose loop, different colors and hairs of different horses in separate loops, no knots or tight braids, and do not use adhesive tape. Hairs need not to be washed.

The ribbon is done from the hair provided, unless agreed otherwise. We may add some matching hair to give support to the weave in case the hair is too weak by itself or there are not hairs enough provided by a customer.

Our goldsmiths are professionals and all items are hallmarked and meet the industry standards.

Choosing a pattern

Hairs are set as the loom one by one. In order to have a visible pattern, individual hairs must have a colour difference. If the colour difference is small, choose a pattern with larger colour fields, such as ‘broad stripe’ or ‘flash’.

You can always choose ‘designer’s choice’, and we will choose the pattern to match the

tail colors.

If you want to have an engraving, please write it to the area of additional information.

Measuring

The neck is measured at its lowest point. The wrist is measured at the wrist bone. Please provide us with desired measure of the ready piece. It is usually 1-2cm plus the neck or the wrist size.

Ring size standards vary from region to region and we prefer to have the diameter in millimetres. Any unit will do, but please let us know which unit you use.

Shipping

Please send your completed order form with the hair you have collected to the following address:

Tmi nannasalmi
Erviänkatu 16 A
15840 Lahti
Finland

Shipping of your order is done by mail as a recorded and insured letter whenever possible. If the local rules and regulations don't allow us to use mail, we use a courier, normally UPS. Shipping cost will be added on the invoice. The shipping time is six weeks.

When the item is ready, it is photographed, packed and declared to customs for export if necessary. You will be responsible for any customs or import duties levied once the goods reach your country. Items are shipped via your chosen method of delivery with tracking and need to be signed for. Shipping fees include handling and packing fees as well as postage costs.

You will receive a notice with a tracking code when the item is ready for shipping.

If there will be any technical delay we will notify by an email.

Invoicing

When hairs with an orderform have arrived you will get an order confirm and an invoice by email. As soon as the invoice is paid we start to make the item.

Payments are done by bank transfers or by PayPal invoicing. We do not process credit

cards.

Privacy Policy

Tmi nannasalmi does not disclose buyers information to third parties other than when order details are processed as part of the order fulfillment.

Other

You can also let us know the names of the horses or send us a photo or a link to an image of the horse in your Facebook page. We will gladly add it to our Facebook album of donor horses.